

Scot JCB (Holdings) Limited

Scot JCB Group Scot JCB Ltd Stewart Plant Sales Scot Industrial Air Scot Agri

POLICY STATEMENT

QUALITY

Commitment

We are committed to implementing a documented management system which satisfies the requirements of BS:EN:ISO90001:2000, includes quality objectives and meets the needs and expectations of our customers.

We have achieved Achilles UVDB Verify qualification.

Objectives

Quality objectives include but are not restricted to providing products and support services which satisfy customer requirements, minimise returns and complaints and provide opportunities to maximise sales and minimise costs without compromising compliance with statutory regulations.

Continual Improvement

This policy has been communicated to all employees who are encouraged to feed back information which may enhance customer satisfaction.

Policy and management systems are reviewed at six monthly management review meetings.

Signature :	Stal	

Date : 10/01/2022

Next Review: January 2023





SPS

S C J Bryant - Chairman